



2016 Annual Conference

WEDNESDAY | OCTOBER 5

- 12:00 p.m. Registration Opens
- 1:00 – 4:00 p.m. Building Value in Risk Management from the Top Down and Bottom Up
Dean Coughenour, Risk Manager for City of Flagstaff and National PRIMA President
- This entertaining and educational session will explore how to build value and culture in risk management and safety throughout our entities.*
- Leadership and Motivation
Dean will then follow up with a session on what motivates you to lead. How do you inspire others to perform their best? What is the essence of leadership? The presentation will utilize extensive video clips to provoke thought and the discussion will leave you with inspirational ideas of how to lead.
- 5:00 – 7:00 p.m. Welcome Reception & No Host Bar
- 7:00 p.m. Dinner on Your Own

THURSDAY | OCTOBER 6

- 7:30 – 5:00 p.m. Registration Table Open
- 7:30 – 8:30 a.m. Continental Breakfast
- 8:30 – 9:00 a.m. President's Welcome
Laurie Kemper, CIS Senior Risk Management Consultant & OR-PRIMA President
- 9:00 – 10:30 a.m. High-Reliability Organizations
Paul LaSage
- Paul is a nationally known speaker and educator on the topic of High-Reliability Practices. High-Reliability Organizations include emergency medical services, fire-rescue, law enforcement, healthcare, emergency dispatch organizations, and the operations that support these services. This keynote presentation addresses how collaboration is the key for successful, highly reliable organizations and what this means to your organization.*
- 10:30 – 10:45 a.m. Break

10:45 – 12:00 n.m.

Best Practices for Capital Projects

Shon DeVries, Propel Insurance

Far too often, project insurance is determined by either past practices, standard contract language or contractor recommendations without regard to unique project risks and commercial relationships among participants. The best practices involve a collaborative process beginning with project risk assessment and following with input from a broad range of project participants to assure that they are all properly protected with the lowest cost impact to the project. The ultimate goal is to do what is right for the Project.

Risk 101 – A New Risk Managers Guide to Success

Tim Clark, Brown & Brown

12:00 – 1:30 p.m.

Lunch & Generational Diversity Keynote

Spencer Rockwell, Special Districts Association of Oregon

1:30 – 2:45 n, k,

Enterprise Risk Management for Public Entities

Scott Moss, CIS (Citycounty Insurance Services)

Laurie Kemper, CIS

There are many reasons to implement Enterprise Risk Management (ERM), but here are the top 15 reasons:

- 1. Aligns your strategic plan with risks*
- 2. Provides the opportunity for elected officials to have a voice in risk management policy formation*
- 3. Defines and clarifies the city's risk appetite & tolerance*
- 4. Stakeholders are identified and engaged in risk management*
- 5. Directors become involved in risk management while serving on the ERM team*
- 6. Organizational view of risk helps break-down silos*
- 7. Staff get a better sense of potential exposures & losses*
- 8. Provides for better decision making by having opportunities and "threats" integrated into major decisions*
- 9. Provides a system for city's risks to be identified and classified*
- 10. Identifies broader categories of risks(strategic, operational, financial, compliance, hazard, etc)*
- 11. Owners assigned throughout the entire city – make staff responsible and accountable to minimize risks*
- 12. Provides a format for mitigation plans*
- 13. Provides for common integrated performance measures – early warning signals – a way to compare with other public entities*
- 14. Enhances risk communications*
- 15. Adds value to your entity*

Come to the session to learn how to implement and apply ERM in the public sector!

Time to Update Your Employee Handbook

Sarah Ewing, Sather, Byerly & Halloway

When is the last time you reviewed your Employee Handbook? What risk and liability is lurking in your policies and practices? This presentation will focus on recent changes in the law and how they could impact your existing policies. We will review general good practices, and go over pregnancy related policies, light duty and return to work policies and NLRB Section 7 issues. I will provide suggested language for updating your policies and give practical tips on how to continue to update handbooks on a consistent basis to keep your policies and procedures up to date.

2:45 – 3:00 p.m.

Break

3:00 – 4:15 p.m.

Getting the Most Out of EAIP

Kristen Weiler, Portland Public Schools

Amber McMurry, Multnomah County

Tim Kessel, Oregon DCBS

This session will explain what the EAIP Program is and practical applications as well as ideas on how to establish a light duty program at your entity. It will also explore how to generate entity revenue when employees return to light duty and how to request reimbursement and maintain audit files.

GeoSocial Investigations: Advanced Social Media Research. Simplified.

Jason Olson, Digistream Investigations

Learn how social media is being used to uncover fraud as well as enhance the quality of other investigations. The session examines successful real-life cases, fascinating trends in social media investigations, privacy and legal issues, as well as preserving, authenticating and presenting the evidence in court. The dynamic between social media monitoring and surveillance will also be examined through a case study involving 16,000 days of surveillance data. Attendees will come away with an understanding of the investigative best practices required for a successful investigation, as well as how to refer a file and ensure maximum success.

6:00 – 9:00 p.m.

Annual Banquet – Entertainment

FRIDAY | OCTOBER 7

8:00 – 9:00 a.m.

Breakfast

9:00 – 10:15 a.m.

The Long Response: Umpqua Community College Shooting

Hugh Heinrichsen, Redeemer's Fellowship

Eugene Regan, Douglas County Public Health

Carol Gross, American Red Cross

Fred Saada, Southern Oregon Critical Incident Response Team and Faith Community

This panel session will review the active shooter event that took place Oct. 1, 2015, at Umpqua Community College in Roseburg, OR and the actions taken in response. The panel will review the steps taken in response to the UCC shooting and provide

recommendations for responding to an active shooter. The group will also provide information on critical incident stress and behavioral health support resources available in Oregon and how to access those resources.

10:15 – 10:30 a.m. Break

10:30 – 12:00 n.m. Public Entity Immunities
Ben Miller, City of Eugene

This session discusses state law tort liability and immunities of public entities and employees, including state and local governments. We will review the major provisions of the Oregon Tort Claims Act and other laws providing for immunity, such as the recreational immunity statutes and statutes regarding the provision of police and emergency services. The session will focus on recent changes in case law impacting the availability of immunities and what it means from a claims/liability perspective.